**IRS /Product Failure / **

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| **IMPORTANT INFORMATION** |

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| **Please fill the form if item/s** **prematurely failed within warranty period**. |

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| **Order/product details:** |
| Customer return raised by: |  | Branch: |  |
| Purchase Date:       | Commission Date:       | Failure Date:       |
| Replacement/credit return done?  | [ ]  No [ ]  Yes  |

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| **Operating conditions:** |
| Frequency:       | Flow Rate:       | Air Inlet Temp:       |
| Fluid:       | Ambient Temp:       | Pressure:       |
| Lubricant:       | Voltage:       | Vibration? [ ]  Yes [ ]  No |
| Operating [ ]  INDOOR / [ ]  ind regards,e will enjoy this!rm attached!OUTDOOR | Air Dryer /Filter used: [ ]  Yes[ ]  No | Environment: [ ]  CLEAN / [ ]  DUSTY |
| **Application**:       |
| **Details of Failure**:       |
| Post Digital Picture here if required:       |
| **Is an Inspection Report required?**[ ]  Yes 🡪 [ ]  SMC Internal Use [ ]  for Customer[ ]  No |